



RECOGNIZING AND RESPONDING TO INTIMATE PARTNER VIOLENCE FOR RESETTLEMENT ASSISTANCE PROGRAMS IN ONTARIO

Protocol Development Outline

USE THIS DOCUMENT TO DRAFT YOUR PROTOCOL FOR RECOGNIZING AND RESPONDING TO INTIMATE PARTNER VIOLENCE EXPERIENCED BY REFUGEE WOMEN

INTRODUCTION AND BACKGROUND

Why is this protocol being developed?

What is the scope and role that it will encompass within the organization?

PURPOSE AND OBJECTIVES

What are the needs/concerns/issues that it will address?

What will the protocol accomplish and how will it do this?





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STATEMENT OF PRINCIPLES

What does the organization stand for which supports the development and adherence to this document? What are the beliefs and core values related to intimate partner violence?

PROGRAMS/SERVICES INVOLVED

What are the services involved where there could be witnessed and/or reported incidents of IPV experienced by refugee women?





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STAFF AND ROLES

Who are the parties involved at all stages of the IPV recognition, response, and referral process? In what way? What is expected from each person? What are their training and support needs?

RECOGNITION (SCREENING/IDENTIFICATION)

What are the activities needed to support the woman (and her family) to communicate concerns or issues? What tools and actions will staff use to identify IPV in their daily service encounters?





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RESPOND (ASSESSMENT/INTERVENTION)

What specific actions will staff take when IPV has been identified or disclosed? Who will be consulted? What response is expected? What safety tools and measures will be utilized?

REFER (CONSULTATION/COLLABORATION/RESOURCES)

What are the community linkages needed to serve clients and respond effectively in IPV cases? How will referrals be conducted? By whom? What follow-up or ongoing services will be offered?





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CONFIDENTIALITY

What are the key considerations (and limitations) related to confidentiality that must be established? How will clients be informed? Who will do so?

DOCUMENTATION AND REPORTING

What information will be documented? How will the information be used? How are expectations about mandatory reporting shared with clients/staff? Who will make decisions about reporting?





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LEGAL CONSIDERATIONS

What are the potential liability issues? What legal resources might be needed by women who are refugees and experiencing IPV?

PROTOCOL REVIEW PROCESS

How will you assess the implementation strengths and weaknesses and make modifications as needed?





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APPENDICES

What are the supplemental materials and resources included, referenced and/or integrated into the protocol activities?

BIBLIOGRAPHY

What are the sources used? Where can support reference materials be found?

