

Cultural Competence Checklist: Policies & Procedures

Ratings:
Y Yes
N No

This tool was developed to heighten your awareness of your agencies'/programs' policies and procedures and the impact/influence of cultural and linguistic factors.

*There is no answer key, but you should review those responses which you rated N.

- I include the clients and their families as partners in determining outcomes for treatment.
- I recognize differences in narrative styles and pragmatic behaviors that vary across cultures.
- I learn about acceptable behaviors and customs that are prevalent in my clients' cultures.
- I consider my clients' beliefs in both traditional and alternative medicines when I prescribe a treatment regimen.
- I respect my client's decision to seek alternative treatments from a holistic practitioner.
- I understand that some individuals may have different reading levels in English and/or their native language(s).
- I provide written information for clients to take home in their preferred languages.
- I seek assistance from trained interpreters, bilingual coworkers and those in related professions who can help interpret, as needed.
- I have trained my interpreters using clearly defined roles and responsibilities to assist me in providing services to linguistically diverse populations.
- I ask questions about the client's language developmental history.
- I ask clients' family members and friends about the clients' ability to use their native language(s).
- I ask clients' family members and friends about the clients' exposure to English and native language(s).
- I use assessment tools and materials (e.g., language batteries, articulation assessments, Pb word lists, spondee word lists) that are not biased in favor of or against any one population.
- I consider all of the available research evidence.
- I consider the cultural and linguistic background of my clients when I select treatment materials (e.g., pictures, books/workbooks, flashcards, videos, music, food).



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